

Telephone Device User Options Web Site

Connecting to CUCM User Options Web Site

A link to the Cisco Unified Communications Manager User Options web site can be found on the Computing Division's Network Services VoIP web page http://cdorg.fnal.gov/nvs/voip.php

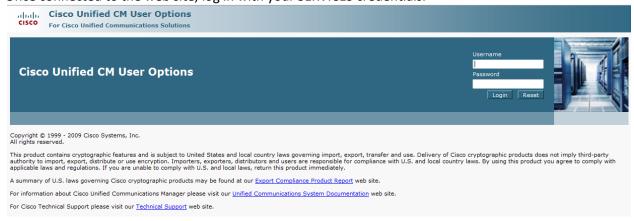
The CUCM User Options web page may be accessed directly at https://nscallmgr3.fnal.gov/ccmuser/

Please Note:

This web site is for customizing your phone; it is <u>not</u> the Voicemail, ACD or messaging system. Information regarding the Voicemail system can be found on the Network Services VoIP web page.

Logging In to the CUCM User Web Site

Once connected to the web site, log in with your SERVICES credentials.



CUCM User Options Menu

After logging in, click on User Options to select:

- Device (phone) settings such as forwarding and fast dial buttons
- User settings and PIN
- Look up users in the Directory
- Manage a Personal Address Book on the phone
- Manage speed dials on the phone





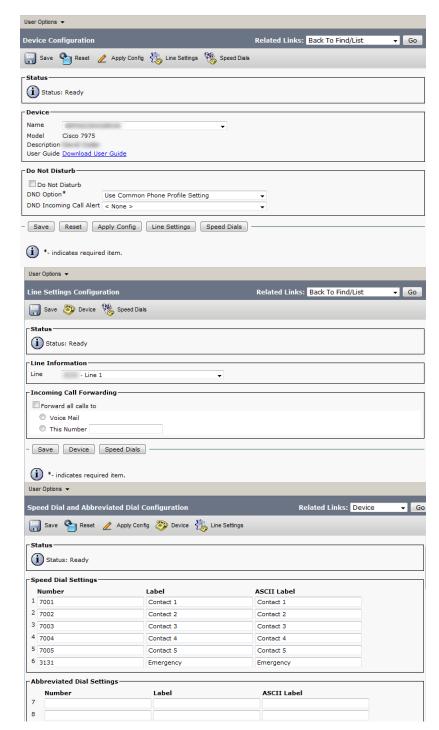
Device Settings

There are three menus in Device Settings to configure Do Not Disturb (DND), Line Forwarding and Speed Dials.

The Device Configuration page allows you to download the phone User Guide and also configure DND options. DND can also be configured from the phone itself.

The Line Settings Configuration page allows you to configure Call Forwarding, which can also be configured from the phone itself.

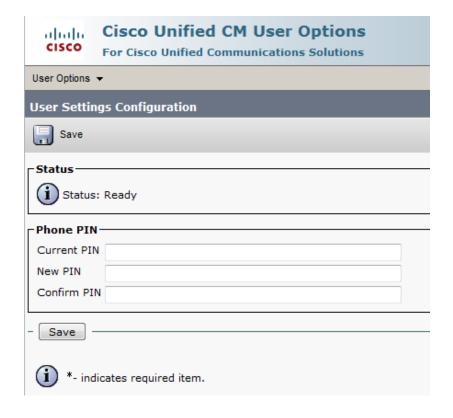
The Speed Dial Configuration can be useful if your phone has multiple buttons to the right of the display. If unassigned, these buttons can be configured as speed dials.





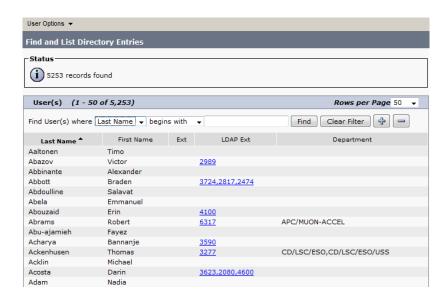
User Settings

The User Settings page allows you to configure your account's PIN, which may be needed to access certain features on your phone.



Directory Lookup

The Directory lists user information and phone numbers for everyone in the SERVICES domain. This information is imported nightly from the LDAP database.

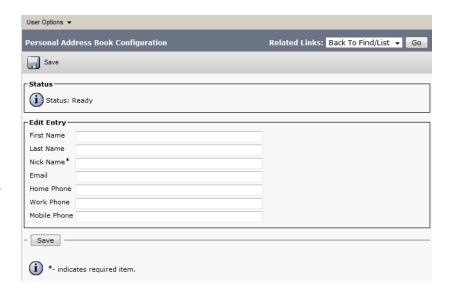




Personal Address Book

The Personal Address Book lists phone numbers for people you wish to add to your phone for convenience dialing.

You can access this information on your phone by pressing the Directories button and then selecting the Personal Directory.



Fast Dials

The Fast Dial phonebook allows you to associate phone numbers with an abbreviated dialing sequence on your phone.

